



the United States Patent and Trademark Office

Serial Number: 10/815,647
Application. Filed: April 2, 2004
Applicant: Kia Silverbrook, and Paul Lapstun
Application. Title: Obtaining Product Item Assistance
Examiner/GAU: Lisa M. Caputo/2876

Dated June 29, 2006
At: Balmain, NSW
Docket No. HYG001US

AMENDMENT A

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of May 16, 2006, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Amendments to the Claims begin on page 6 of this paper. The Applicant submits that these amendments introduce no new matter.

Amendments to the Abstract begin on page 17 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 18 of this paper.